JULY 2023–JUNE 2024

Disaster Relief Update: Fiscal Year 2024





Red Cross responded to a major disaster every 15 days.*

We responded to at least one major disaster in 18 states.

Number of Major Disasters Per State

0 1 2 3 4

*"Major" refers to disaster responses costing \$250,000+. Number reflects average time between disasters of this nature in FY24. One disaster may affect multiple states.

Disaster Response Highlights

FY24 at a Glance:



More than **3.9 million** meals and snacks served with partners



More than **2.3 million** overnight shelter stays provided in emergency lodging with partners



More than **53,000** households provided relief supplies



More than **59,300** households supported with financial assistance

Disaster survivors needed the Red Cross for longer.

Hawaii Wildfires

August 2023–July 2024

In the fires' immediate aftermath and for nearly a year later, the Red Cross and partners tended to needs for shelter, a major concern, given housing shortages. We also supported residents through multiple rounds of financial assistance.



"When anyone asks how I'm feeling, in spite of everything, I feel fortunate."

Alan Kawaguchi, who received Red Cross financial assistance after he lost his home to the Hawaii wildfires

Hurricane Idalia

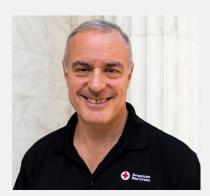
August 2023–November 2024

Hurricane Idalia tore through northern Florida and parts of Georgia in August 2023 — taking a particularly harsh toll on low-income communities. For over a year, the Red Cross sheltered residents with nowhere to turn.



"After I'd stayed at six different places ... all of a sudden, there's a ray of hope that comes: the Red Cross."

Glenn Corp, whose home was destroyed by Hurricane Idalia and who stayed in Red Cross care for months



"We're increasingly seeing that disaster responses are no longer a matter of weeks — they're a matter of months or more. The Red Cross sheltered survivors for over 11 months in Hawaii and more than a year after Hurricane Idalia. These disaster survivors were counting on us, and thanks to your support, we could care for them as long as they needed. For that, I am deeply thankful."

Brad Kieserman, Vice President, Disaster Operations and Logistics

Our responders were in communities every day, reaching tens of thousands from home fires to floods.

Preparing for and responding to home fires, the most common disaster



The Red Cross **responded to 52,500 home fires** in FY24, helping families who'd lost everything.



We also helped **save 191 lives** from these all-too-common tragedies through our free smoke alarm installations.

"Thanks to the Red Cross, we are in this world. We probably wouldn't have woken up otherwise."

Lorena Lopez, pictured right, whose family escaped a fire, thanks to alarms installed by the Red Cross. We also supported her family after the fire, helping replace medical equipment and offering emotional support.

"The Red Cross gave us a big bucket of supplies to help with cleanup and also gave us a debit card that we could use to stay in a hotel — a big help!" Sheryl Sutton, whose home, pictured right, was damaged in a fire







Spring Storms & Floods Spring 2024

Throughout the spring, storms and floods upended countless lives across 19 states and territories, with Texas seeing some of the worst impacts.

"I didn't know what to do, and the Red Cross was a tremendous relief."

Patsy Alleman, pictured above, who lost her insulin when a tornado destroyed her Arkansas home. A Red Cross nurse helped her replace it.

Mission adaptations helped survivors overcome recovery barriers in vulnerable communities.

Enhancing Financial Assistance: After Hurricane Idalia and the Hawaii wildfires, we offered multiple rounds of financial assistance, helping impacted residents with initial hurdles like replacing lost clothing, as well as ongoing barriers like home repairs. Our financial assistance was also crucial for families recovering from everyday disasters like home fires. We provided an average of \$680 per household in immediate financial assistance to survivors of disasters like these in FY24, helping them with things like replacing lost clothing and securing lodging.*

Helping Survivors Overcome Barriers to Housing: In response to affordable housing shortages, we enhanced our Shelter Resident Transition service, which helps disaster survivors find housing solutions and, in many cases, involves providing financial assistance. In addition, we provided 2 million more overnight shelter stays in FY24 than in FY23, driven largely by people needing shelter for longer.

Making Communities More Resilient: Through our Community Adaptation Program, we are investing in partnerships with local nonprofits that address health, housing and hunger in disaster-prone, socially vulnerable communities, helping these partners respond when disasters strike. When heavy rains caused flooding in Sarasota, Florida, our CAP partners delivered relief, providing tarps and sandbags and even furniture to a family whose home flooded.

*Number reflects immediate financial assistance provided following disasters costing up to \$250,000.



"Disasters continue to grow in frequency and intensity, creating a greater need for Red Cross care. Thanks to generous donors, in fiscal year 2024, we could be there for survivors, meeting long-lasting needs, as well as investing in programs to make communities more resilient against future disasters. Thank you for all you make possible." Jennifer Pipa, Vice President, Disaster Programs



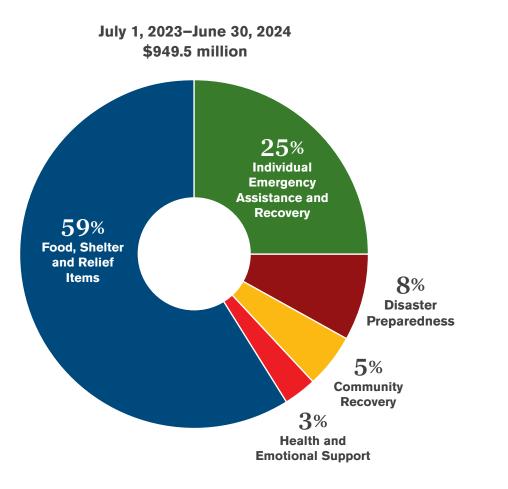


Top: The Jaimes family worked with Red Cross Shelter Resident Transition Team members to find temporary housing after spring flooding in East Texas forced them from their home. Photo by American Red Cross Texas Gulf Coast

Bottom: Tulane Missionary Baptist Church volunteers distribute food as part of a Community Adaptation Program. Photo by Scott Dalton/American Red Cross

Your investments supported life-changing disaster care.

Fiscal Year 2024 Disaster Relief Spending*





Food, Shelter and Relief Items: When crises strike, we are in impacted communities attending to survivors' most immediate needs, putting roofs over their heads and ensuring they have something to eat. To help with cleanup, we distribute supplies like mops, buckets and other equipment.



Individual Emergency Assistance and Recovery: Many disaster survivors receive Red Cross financial assistance and casework support to help them take the next steps on the road to recovery.

Community Recovery: In the aftermath of large-scale disasters like hurricanes, floods and wildfires, the Red Cross often provides grants to community partners to help deliver needed services, such as home reconstructions, furniture distribution and mental health care.

Health and Emotional Support: Our trained health, mental health and spiritual care workers provide handson care, helping survivors with things like replacing lost prescriptions and eyeglasses, as well as counseling them through their grief.

Disaster Preparedness: We make communities safer from disasters through our mobile apps, which alert people to disasters, preparedness education, youth programs and our Home Fire Campaign. Through the campaign, we install free smoke alarms in at-risk homes and teach home fire safety.

Thanking Our Generous Supporters

We are deeply grateful to the companies, foundations, individuals, families and organizations whose incredible generosity powers our work to respond to disasters when they strike, stand with survivors for the long haul and make communities more resilient against future threats.

Transformational Donors (\$10 million in annual giving)

The Church of Jesus Christ of Latter-day Saints Costco Wholesale Lilly Endowment Inc. Margaret A. Cargill Philanthropies

Mission Leaders (\$3 million in annual giving)

Amazon American Airlines Costco Wholesale State Farm[®] The Church of Jesus Christ of Latter-day Saints Truist Foundation

Annual Disaster Giving Program Members (\$1 million+ in annual disaster giving)

Amazon American Airlines Anheuser-Busch Foundation Bank of America Caterpillar Foundation The Church of Jesus Christ of Latter-day Saints

CMA CGM Foundation Costco Wholesale Delta Air Lines Elevance Health Foundation Enterprise Mobility Foundation FedEx Lilly Endowment Inc. Lowe's Companies, Inc. McDonald's Corporation Merck Microsoft Nationwide Foundation The Pfizer Foundation The Starbucks Foundation State Farm[®] Takeda Truist Foundation VSP Vision Walmart and the Walmart Foundation Wells Fargo

Thanking Our Generous Supporters

Annual Disaster Giving Program Members (\$500,000 in annual disaster giving)

ALDI Altria Group American Express Aon Bread Financial Capital One Chick-fil-A Citi Foundation The Clorox Company Danaher Foundation Darden Foundation Delta Dental DHL Supply Chain Edison International Energy Transfer/Sunoco Foundation Ford Philanthropy Fox Corporation General Motors Google.org HCA Healthcare The Home Depot Foundation The J.M. Smucker Company Johnson Controls Foundation Kaiser Permanente The Kraft Heinz Company Foundation The Kroger Co. Foundation Liberty Mutual Insurance Lockheed Martin Corporation Mastercard Mondelēz International Foundation New Balance Foundation Paul Davis Restoration PayPal PepsiCo Foundation PetSmart Charities Salesforce Southeastern Grocers Gives Foundation & Southeastern Grocers, Harveys Supermarket and Winn-Dixie Stryker Target The TJX Companies, Inc. Toyota United Airlines UPS USAA U.S. Bank Foundation Visa Foundation The Walt Disney Company The Wawa Foundation Wesco

Disaster Responder Program Members (\$250,000 in annual disaster giving)

7-Eleven Cares Foundation Adobe The AES Corporation American Tire Distributors American Water Charitable Foundation Ameriprise Financial Assurant AvalonBay Communities, Inc. Avangrid Foundation Barclays Bath & Body Works Big 5 Sporting Goods Build-A-Bear Foundation CarMax CDW

Charles Schwab Foundation Cisco Foundation CNA Insurance The Coca-Cola Foundation The Deluxe Foundation The DICK'S Sporting Goods Foundation Discover Dollar General Dollar Tree and Family Dollar Duke Energy Equitable FirstEnergy Corporation Harbor Freight Tools Foundation, LLC Hewlett Packard Enterprise Foundation **HP** Foundation

International Paper Invitation Homes Keurig Dr Pepper Kimberly-Clark Corporation L'Oréal The Labcorp Charitable Foundation Lenovo Foundation LKQ Lockheed Martin Corporation Macy's, Inc. Major League Baseball Marathon Petroleum Corporation Martin Marietta Masco Corporation Mattress Firm McKesson Foundation

MetLife Foundation The Middleby Corporation Neiman Marcus Group NextEra Energy, Inc. Norfolk Southern Northrop Grumman Foundation Northwestern Mutual Novartis US Foundation Old Dominion Freight Line Pacific Life Foundation Prudential **Raymond James RBC** Foundation USA Reckitt Reliance. Inc. Reynolds American Inc.

RTX Ryder System, Inc. Santander Bank and Santander Consumer USA Foundation Inc. Security Finance's Lending Hand Foundation ServiceNow Southwest Airlines Stanley Black & Decker Tata Consultancy Services U-Haul International Ulta Beauty Charitable Foundation **US** Foods Yum! Brands Zurich

Thanking Our Generous Supporters

Individual and Foundations Honor Roll (\$100,000+ in annual disaster giving)

George I. Alden Trust The Annenberg Foundation Anne and Robert Bass The Bontie Foundation Harry Brown California Community Foundation Chang Charitable Fund The Chickasaw Nation The Columbus Foundation Community Foundation for the CSRA **Cornelius Family Foundation** Crabby Beach Foundation **CREATE** Foundation **Devine-Majors Foundation** Greg Dixon Dotson Charitable Fund **Dreiseszun Family Foundation** Jennifer and Kenneth Duda The Kirt Fiegel Family

Firehouse Subs Public Safety Foundation The Freeman Foundation Charles A. Frueauff Foundation Gary O. Galiher Foundation Nancy Ganio The Gilchrist Foundation The Greater Cincinnati Foundation Greater Washington Community Foundation Grove Farm Foundation Ronald and Cynthia Gula Charitable Fund The Robert & Shirley Harris Foundation Nancy and John Hartung Hauck Charitable Foundation Hawaii Community Foundation Robert and Kathleen Henderson The Herbst Foundation. Inc. Hobson/Lucas Family Foundation Judith Spruill Hudnell

Impetus Foundation William R. Johnson, Jr. Dennis and Judy Jones **Family Foundation JTMF** Foundation Robert and Elaine Judson Kazma Family Foundation Kelly Foundation Kemper Family Foundations, UMB Bank David N. Khoury F. M. Kirby Foundation, Inc. Leonard and Norma Klorfine Gerald A. & Karen A. Kolschowsky Foundation, Inc. Stephen Kramer Maja Kristin Chris Larsen and Lyna Lam Amanda and Tom Lister The Longleaf Foundation

Malott Family Foundation Margaret A. Cargill Philanthropies The J. Willard & Alice S. Marriott Foundation **MB** Foundation Paul McCann The Patrick J. McGovern Foundation The Merancas Foundation David and Rebecca Morgan Otto Bremer Trust Otto Bremer Trust – North Dakota The Peierls Foundation Inc. Allen Perrel Teresa and Byron Pollitt James and Amy Ramsey The Rauch Family Foundation George A. and Sabrina S. Rush Lvnn and Frederic Scarola Charles and Helen Schwab

Mark and Kim Shapiro Denise Littlefield Sobel Spurlino Family Foundation Sunshine Now Foundation TAWANI Foundation Thompson Family Foundation Polly Fowler Thropp Vermont Community Foundation John and Vicky Whitley Wilf Family Foundations Willow Springs Foundation Anne & Gene Worrell Foundation Yabuki Family Foundation Karen B. Yoh Foundation





Thank You